

Quality Policy Statement

Harrison Silverdale will strive to maintain and improve its position as one of the leading suppliers of specialised fasteners and components to all industry sectors.

We will achieve this by focusing on the following core values:-

- Full commitment to our quality system and maintaining our formal approval.
- Continuous improvement in all areas of work.
- Promoting defect prevention and “best Practice” work ethics.
- Monitoring customer satisfaction and adapting to their needs.
- Training staff to equip them with the knowledge and tools required to perform their role to the best of their ability.
- Maintaining growth and profitability by securing new business and investing in modernisation and personnel.
- Communicating this statement and our quality objectives throughout the company.

Mark Harrison

Managing Director

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